

Payment received. Appeal submitted the same day. \$10,000 recovered.

How UHS turned paper remittance into immediate payment-integrity action for a large Northeast ASC.

Same day

Payment received to appeal submitted

\$10,000

Recovered on the first appeal

5

Claim lines on the first paid claim

\$22,000

Total first payment reviewed

The first paid claim tested the workflow immediately - and showed where cash had been leaking.

CLIENT PROFILE + CHALLENGE

A high-value financial class managed through paper and manual handoffs.

CLIENT

Large ASC

LOCATION

Northeast

ANNUAL WC NPR

> \$4.0M

The ASC relied on paper EOBs and fragmented payment information to post, reconcile, and evaluate Workers' Compensation payments. Each manual handoff created lag between receiving cash and determining whether the payment was correct.

Staff had limited capacity to calculate applicable APG reimbursement, interpret claim-line payment detail, and pursue underpayments quickly.

WHY ASC PAYMENT INTEGRITY IS HARD



Paper EOBs

Payment detail is not structured for posting or claim-line analysis.



Multi-line payments

Five claim lines had to be balanced before the variance was visible.



APG / payment logic

Expected reimbursement required specialized review and follow-through.

Getting the claim paid is only half the job.

From paper EOB to recoverable cash.

UHS connected payment intake, remittance normalization, claim-line review, and dispute management in one workflow.

THE UHS WORKFLOW

1

Lockbox intake and indexing

Payment, EOB, and correspondence captured in one searchable workflow.

2

Paper-to-835 normalization

Paper remittance converted to structured 835 data for posting and analysis.

3

Claim-line balancing and audit

Five claim lines totaling \$22,000 reviewed against expected reimbursement.

4

Dispute package generated

The payment variance and supporting documentation were assembled immediately.

5

Appeal submitted by 5 PM

Zero-day lag from payment receipt to formal recovery action.

6

\$10,000 recovered on the first appeal

Structured data and immediate follow-up converted the variance into cash.

Paper-to-835 conversion was included in the workflow.

OPERATIONAL IMPACT



Fewer handoffs

ASC staff no longer had to route payment detail through multiple teams.



Cleaner posting

835 normalization simplified reconciliation and downstream reporting.



Claim-line visibility

The payment variance became actionable instead of remaining hidden.



Audit trail

Payment receipt, review, dispute, and recovery were connected.

WHY THIS MATTERS

High-dollar ASC payments can still leak cash through paper remittance, claim-line complexity, APG or fee-schedule logic, and invalid discounts. UHS turns those payment signals into action before balances age or are written off.

See what is hiding in your ASC payments.

Share a payer list plus 30 days of paid Workers' Compensation claims and EOBs. UHS will return a focused leakage and opportunity scorecard.

REQUEST AN
ANALYSIS

uhsweb.com | (888) 510-2667

Initial result from one paid claim. Results vary based on payer mix, jurisdiction, claim composition, reimbursement methodology, documentation, and account age.